

# BIOADVISE

Services

**OUR COMMITMENT AND OUR EXPERTISE  
AT YOUR SERVICE**



**REACTIVITY**



**RELIABILITY**



**DURABILITY**

**TRANQUILITY**



## OUR COMMITMENT TO PERFORMANCE SERVICE

For more than 65 years, the Actini Group has put all its know-how and expertise into serving its Customers to provide them with liquid pasteurization, sterilization and decontamination systems.

In order to better serve its Customers in North America, the Actini Group has chosen to provide its manufacturing and marketing subsidiary, ABC Actini LLC, a dedicated service organization located in Canada, BIOADVISE INC.

In order to guarantee a high level of operational reliability of your installations as well as a quality production, the BIOADVISE team offers you various methods that will allow you to manage the maintenance of your installation throughout its lifetime.

## OUR VISION

**PROXIMITY ... EXPERTISE ... SUPPORT**

Our diverse technical teams are at your disposal to:

- **Maintain your equipment** in good working order through a complete and personalized preventive maintenance offer (periodic visits, structured agreement for spare parts, calibration check)
- **Upgrade your existing installations** to improve their performance, optimize your processes or carry-out regulatory compliances
- Contribute to the resolution of a technical problem by guaranteeing you a **rapid diagnosis and implementation of solutions**
- **Assess your installations and allow you to optimize your equipment**
- **Update** software and automation programs



## CONTRACTS

To keep your equipment in top operating condition, it is essential to have regular preventive maintenance. You can outsource these services by entrusting them to our team of experts.

### The MOST of our CONTRACTS

- **Services programmed** according to the rate and conditions of your machine to reduce downtime
- Quality service performed by **technicians specialized** in hydraulic and thermal processes
- A management of your **stock and restocking parts** by our technicians
- Free access to our **hotline** and a **priority treatment** of your requests
- **Remote learning** possibilities for greater responsiveness
- **Detailed maintenance reports** for total traceability
- A reboot of your equipment after maintenance with **performance monitoring**
- Performance certification « like new »

## PIECES

The responsiveness in case of failure is a key factor in the operational management of your units and ensuring productivity. Having the right parts at the right time will allow you to quickly manage any failures in your equipment.

- « **EMERGENCY** » **KIT**

This formula will allow you to have on stock the minimum set of parts required for the most common maintenance operations. You can, with the help of our hotline, quickly replace wearing parts and avoid penalizing production halts.

- « **PREVENTIVE** » **KIT**

This kit will allow your teams to have **all the parts** required for preventive maintenance operations.

- « **CRITICAL** » **KIT**

Recognizing that some of our Customers can not afford to stop production in the event of critical component failure, we offer a trouble-shooting package that includes a **complete spare kit** for a quick operational restart.

## MANAGEMENT OF YOUR FACILITIES DEVELOPMENT - TRAINING

Our Engineering and Services Structure, will develop with you the services adapted to your current and future needs such as:

- Biological validation (by bio-indicators)
- Audit of thermal, hydraulic, mechanical and automation performances
- Analysis and energy optimization
- Equipment revamping
- Evolution of your installations (capacity, safety, new products...)
- Training for the use and management of your equipment

# BIOADVISE

Services

## Δ TEAM ΔT YOUR SERVICE

### HOTLINE

T. +1-450-902-2614

### PARTS

T: +1-450-902-2614  
E: services@bioadvise.com

### CONTRACTS

**Stéphane CASTELLET**  
T: +1-450 902 2612  
E: info@bioadvise.com

### TECHNICAL SERVICE STRUCTURE

#### **BIOADVISE INC.**

Member of the ACTINI Group

2572 Boulevard Daniel-Johnson

Laval, QC H7T 2R3

CANADA

T. +1-450-902-2614

E. info@bioadvise.com

www.bioadvise.com

### COMMERCIAL & EQUIPMENT STRUCTURE

#### **ABC Actini LLC**

Member of the ACTINI Group

11 Lincoln Drive, Lewis Run, PA, 16738

USA

T. (1)-888-278-8544

E. sales@abc-actini.com

www.abc-actini.com

